

Bridgend Athletic Club



Bridgend AC - Online Membership (from February 2017)

Hi there all,

In 2017 Bridgend Athletic Club will be entering the brave new world that is Online Membership. The online system we have chosen to use is provided for us by **Full On Sport** (<https://www.fullonsport.com>)

Members will be provided with a range of options (and this will grow over time).

Type	Initial Payment	Subsequent payments	Continuous or Finite	Comments
Junior u11 – u15 Membership – NEW (Subscription payment)	£60	12	(not applicable)	Comprising: Subscription to BAC -£20 Subscription to WA - £10, Vest - £18 1 st months track fees - £12. Resubscription required in following year
Junior u17 – u20 Membership – NEW (Subscription payment)	£42	12	(not applicable)	Comprising: Subscription to BAC -£20 Subscription to WA - £10 (no vest) 1 st months track fees - £12. Resubscription required in following year
Junior Renewal	£30 (in year 1 – 1 st months training fee waived) £42 (in subsequent years in order to pay for 1 st months training fee as well)	£12	Finite – last payment made on 1 st of December	Subscription to BAC and WA, plus track fees. Resubscription required in January of 2018
Junior Renewal (no training fee)	£30	(none)	(not applicable)	Only for older Juniors training away from home (Uni, college etc.)
Senior Renewal / New Member – single payment	£48	(none)	(not applicable)	
Senior Renewal / New Member – monthly payments	£4.20 if starting in January £4.50 if starting in February £5.00 if starting in March	£4.20, £4.50 or £5.00 depending on when joined	Finite – last payment made on 1 st of December	Resubscription required in January of 2018
Senior membership training fee	£3	£3	Continuous	This does NOT provide for BAC or Welsh Athletics membership

Using the System

1. Navigate to <https://bridgendac.wordpress.com/senior-athletes> or to <https://bridgendac.wordpress.com/junior-athletes/>



2. Click on (this link is available on both pages)
3. Scroll down to where the membership options are shown – (this maybe different as new options are being reviewed).

MEMBERSHIP TITLE	PAYMENT TYPE	PRICE	
Junior Membership (up to U20) - March	Payment Plan (10 scheduled payments)	£138.00	JOIN CLUB
Junior Membership 2017 - Renewal - Without Training Fees (for those NOT using track)	One-off Payment	£30.00	JOIN CLUB
Senior Membership 2017 - monthly payments	Payment Plan (10 scheduled payments)	£50.00	JOIN CLUB
Senior Membership 2017 - Single Payment	One-off Payment	£48.00	JOIN CLUB
Senior Monthly Training Fee (**NON BAC members only**)	Subscription (One payment every month)	£3.00	JOIN CLUB

4. Choose the membership category that you are interested in. Note that the number of scheduled payments will change depending on which month you renew/join.
5. The “Price” shown is the total amount payable – either initially – or over a period of time (in the form of a payment plan). For example in the screenshot above the Junior Membership is the total amount payable comprising one initial payment of £30, plus 9 payments of £12 (making £138)
6. If this is your first time encounter with Full On Sport then you will be asked to create an account – the information you are asked to provide being part of the membership details that we need anyway.

The registration form features the Full On Sport logo at the top. Below it is a blue button labeled 'I WOULD LIKE TO REGISTER'. A question 'Are you already registered?' is followed by two input fields: 'Email' and 'Password'. A link 'forgot your details?' is positioned to the left of a green 'LOGIN' button.

7. If you have entered races through Full On Sport previously then you have an opportunity to log in to your Full On Sport account.

Please select a club participant to purchase this membership for or add a new club participant:

8. Fill in all the required details (note that items marked with an * are mandatory)
9. Click on one of the two button options, either to complete your membership application, or to add another family member at the same time

SAVE AND CHECKOUT

SAVE AND ADD ANOTHER

10. Clicking on the “Save and Checkout” button will take you to the payment screen where you will be asked to provide your credit / debit card details to either pay the full amount or the first months’ payment (depending on which option you have chosen).
 11. Should you choose to pay monthly then you will be asked to confirm that you agree to the future monthly payments as well.
 12. Once you have made your purchase – you will receive a confirmation email. If you chose to pay via monthly payments you will be shown a payment schedule that you are signing up to (i.e. when the payments will be made by your credit or debit card - on the 15th of each month)
 13. You will then receive a confirmation email from the system describing the purchase you have made.
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Frequently Asked Questions:

Q1: What periods to my payments cover me for?

ANS: We taken two affiliation fees, for Welsh Athletics and for Bridgend AC

The Welsh Athletics affiliation fee provides for affiliation until end of March the following year

The BAC affiliation fee provides for affiliation until end of December

Q2: Does my payment (renewal or first time membership) include my Welsh Athletics membership fee?

ANS: Yes

Q3: Can I pay by direct debit or standing order?

ANS: No – our system requires that you pay either by credit or debit card only. Any standing orders currently in place should be stopped at the same time as you use the new system to avoid paying twice. We will look to reimburse any who can demonstrate that they have indeed paid twice inadvertently.

Q4: Why does the Senior monthly payment total add up to more than what I'd pay should I decide to pay in a single payment?

ANS: Our software provider charges us *per transaction* – a single payment is one transaction – the monthly payment option is 12 transactions – so we feel it is fair to recoup the cost by adding the cost to the monthly payment by the athlete.

Note that this small additional payment is not payable by Juniors.

Q5: I have chosen to pay by monthly payment. Will this payment continue after 12 payments – or will I have to renew it?

ANS: The system is set up to request payments up until December only. In January of next year you will be asked to “buy” again – this time your initial payment will include Welsh Athletics, BAC and monthly training fee, followed in subsequent months by the training fee (if applicable).

Seniors should note that should you not commence your monthly Subscription payment in Jan then payments payable in subsequent months will be taken to cover the full 12 payments required (so for example you would be asked to pay £4.50 each month if you only started paying in February, £5 in March)

Q6: I have chosen to pay by monthly payment – will I need to pay anything immediately?

ANS: Yes – you will pay the first months payment on checkout, with another payment being made on the last day of each month in the year, the last payment being made on the 31st of December.

For Juniors you will be charged for your Subscriptions (CAC and WA) on checkout, then for your training fees in each subsequent month.

Q7: I joined late in the year last year – do I have to pay all again?

ANS: No – for those joining us late in any year – we do not ask that you pay your BAC club subscription again in the following year. We do ask that you pay your track fees however. There is a specific payment schedule

Junior Membership Renewal (u11 - u20) - LATE PREVIOUS YEAR JOINERS ONLY

set up for you -

Q8: I have chosen to pay by monthly payment – but I have now decided to leave the club – how do I stop the monthly payments?

ANS: Contact the club via secretary@bridgendac.co.uk with your request and the payments will be stopped after the next payment.

Q9: What is the £3 monthly training fee option?

ANS: This payment is requested of Senior guests who join our twice weekly training sessions who are members of other clubs. This fee is for training only and does not provide BAC club membership nor membership to Welsh Athletics

Q10: Can I continue to fill in a paper form and pay cash or cheque?

ANS: We are very keen to maximise all the benefits that an online system will bring the club – not least having a up-to-date membership database. Mixing in manual entries could lead to errors so we would ask that you use the online system unless there is a very good reason why you are not able to!

Q11: When are payments made to BAC?

ANS: Should you choose to make a full annual payment then the payment is taken immediately. If you choose to pay by instalments then the first payment is taken immediately, subsequent payments being taken on the 15th of each month.

Q12: I have changed address and would like to let BAC / the Full On Sport system aware – who do I notify?

ANS: Any address changes can be made via your profile online. Log in to your profile, and go to the system



drop-down menu to the right-hand side of the screen – and choose

Q13: I want to change the credit card used by the system to take my online payments (or update the details because it is about to expire. How do I do that?

ANS: Any credit card changes can be made via your profile online. Log in to your profile, and go to the system drop-down menu to the right-hand side of the screen – and choose



– then click on the button

Q14: Does my membership renewal payment (or Senior joining) provide me with a Club running vest?

ANS: No – running vests are purchased separately – contact secretary@bridgendac.co.uk . The only plan where a vest IS provided is via the NEW Membership plan for Juniors.

Q15: I'm over 18 – do I fill in the form, or do I need a parent to do it on my behalf?

ANS: Either you or your parent can renew on your behalf. A valid credit card will be needed to ensure the initial and future payments (should you be looking to pay training fees)

Q16: Will I still need to pay anything by standing order?

ANS: No. Once you have successfully renewed your membership via the Full On Sport you will need to cancel your existing Standing Order (set up to pay your training fees)

Q17: *I have no credit or debit card – can I still use the system?*

ANS: No. If this is the case then please contact secretary@bridgendac.co.uk for us to agree an suitable alternative payment method.